Mobile Service Provider Operations Portal

Abstract

This project is aimed to automate the operations of Mobile Service Providers. Customers/Company representatives logging in may also access/search any information of mobile related services.

This ambitious service uses state-of-the-art technology to attain global excellence and leadership in business. Our entry into this sector has brought mobile service at an affordable cost to the common man. All serving a single objective, to provide better communication to millions across India.

This Customer service leads to have a good response for services and it can make users enroll as customers within months of launch this service.

Introduction

Purpose

The system is an online application that can be accessed throughout the organization and outside customers as well with proper login provided, which will give better service to the customers.

Scope

The scope of the Mobile Service Provider and Operation Portal is as follows:

This system can be used as an application for the Mobile Service Providers of the Mobile Company to manage the product information. Customer logging should be able to upload the information of the any required mobile.

Overview

Overall description consists of background of the entire specific requirement. It also gives explanation about actor and function which is used. It gives explanation about architecture diagram and it also gives what we are assumed and dependencies. It also support specific requirement and also it support functional requirement, supplementary requirement other than actor which is used. It also gives index and appendices. It also gives explanation about any doubt and queries.

System Analysis

Existing System

The Existing system is a computerized system contains all the details of the mobile services providers are maintained in the individual databases. If customer wants the information they must keep a request to the admin authority and get the information. It's a time delay process. And maintaining all the records in Excel sheets. If they want any record they have to search all the records. The whole process is now manually controlled. This requires maintaining the records of the queries coming from the corporate on the paper.

Limitations in Existing System

Maintaining the data in excel sheets and files is very hard to remember the file names in which the required data is feed. No easy access to the required queries. Data redundancy, inconsistency, lot of human work need to be done in order analyze the details present in the excel sheets. It leads to wastage of time.

Proposed System

The Proposed system is a browser which is completely related to internet browsing. The web enabled information management system designed to automate the entire operations of a modern technology. Mobile Service Provider and Operational Portal allow multi-divisional, multi-department system handling that includes various Services.

Services:
News & Updates
Call Management Services
Astrology
Entertainment
Sports

Travel

Advantages over Existing System

1. This system provides a Common User Interface for the system to log on to the system.

2. Here the user interface is Graphical User Interface.

3. This application is a Web based Application.

4. Being a web based application it doesn't require any client side installation.

5. Any number of users can interact with the system simultaneously.